

## **Health Scrutiny Panel – Extraordinary Meeting held on Monday, 4th April, 2016.**

**Present:-** Councillors Ajaib (Chair), Strutton (Vice-Chair), Chahal, Chaudhry, Chohan, M Holledge and Shah

**Also present:-** Councillor Hussain

**Apologies for Absence:-** Councillors Cheema and Pantelic

### **PART I**

#### **60. Declarations of Interest**

No interests were declared.

#### **61. Five Year Plan Outcome 6 - 'More people will take responsibility and manage their own health, care and support needs'**

The Panel received a comprehensive presentation from the Interim Director for Adult Social Care on the activity being undertaken on the Five Year Plan Outcome 6 – 'More people will take responsibility and manage their own health, care and support needs'. It was the first time that progress made on the outcome had been presented in detail to the Panel and it also provided an opportunity to Members to shape the plan for 2016/17.

*(Councillor Shah joined the meeting)*

The actions undertaken to deliver against the outcome aimed to encourage people to take more responsibility for managing their own health and social care needs; a stronger focus on prevention; encouraging physical activity, improving health outcomes and reducing social isolation. The Panel received an update on current and future activities in relation to the following areas:

1. Encourage all residents to manage and improve their health – including a new TB screening service and bowel cancer pilot.
2. Target those individuals at risk of poor health to become more active more often – including major capital investment in leisure facilities and new neighbourhood activity programmes.
3. Develop preventative approaches to ensure that vulnerable people are more able to support themselves – including activities undertaken through the Better Care Fund such as the new falls service and more support for people with complex needs.
4. Build capacity within the community and voluntary sector to enable more people to manage own care needs – through the new outcomes based strategy and re-commissioning of voluntary sector services.
5. Put in place new models of social care for adults with a focus on asset based approaches and direct payments – including new direct

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payments support services and innovative approaches to change the way social care worked.

6. Ensure people are at the centre of the adult safeguarding process and are supported to manage risks – by ensuring compliance with new Care Act responsibilities and reviewing all contracted services.

*(Councillor Chahal joined the meeting)*

Work on the new action plan for 2016/17 was well underway and would include a further priority on the integration of health and social care. By March 2017 a new local plan would be needed about the future shape of health and social care services to embed integration ahead of the ending of the Better Care Fund in 2020.

The Panel asked a number of questions about the VCS commissioning process and the communication with local communities and organisations about the implications for services locally. It was responded that the SPACE consortium were well placed to connect with local communities to try to ensure residents had a better understanding of the services and support available than they had been in the past. The contract was in its early stages in this process would take time. A Member asked about the key performance indicators for the SPACE contract, including how they would be compared to the performance of previous contractors and whether there was specific target to identify more carers in Slough. The contract included a number of clear targets and performance indicators and further information could be provided to the Panel if required. In relation to the direct payments, there was a target to increase the figure from circa 20% to 60% over the next three years.

The Panel discussed the information and advice service formerly provided by Citizens Advice Bureau and was assured that the new provider, Shelter, had the necessary expertise and experience to further information the service available. The SPACE consortium was unique to Slough and was designed to meet the specific needs locally, based a new strategy which was clearly focused on outcomes rather than activity. The Panel was informed that CAB locally had chosen not to be part of the SPACE consortium; however, Officers had held discussions with the CAB nationally about the future opportunities to provide services in Slough.

A Member raised the future of learning disabilities services and it was noted that the SPACE information and advice service was the first port of call for residents to access services. More generally, the service was being remodelled from residential care to supported living and a review of day centre provision was underway. Mental health services for people at crisis point were discussed in relation to reducing suicides. Mental health services in Slough were generally considered to be good and the Panel were briefed on the wide range of activity underway to further improve services by identifying and supporting the most vulnerable people. Specific online services were available for young people.

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A range of other issues were discussed including the implementation of the leisure strategy; the 'road map' for the next year in moving towards the outcomes and the role of the Panel in scrutinising and support delivery. Members would have an ongoing role in reviewing progress in the next municipal year and a further report would be considered at a future meeting on the 'road map'. At the conclusion of the discussion, the Panel thanked Officers for the presentation and noted progress to date.

### **Resolved –**

- (a) That the activity undertaken to support the delivery of Outcome 6 of the Five Year Plan be noted.
- (b) That the Panel receive a further report in the new municipal year detailing the 'roadmap' of activity in 2016/17 to contribute to the overarching 5-year outcome.

## **62. Update on nationally mandated health visitor service and the planned redesign to 0-19 services**

The Assistant Director of Public Health updated the Panel on the nationally mandated health visitor service which transferred to local authorities in October 2015.

The service provided expert information, assessments and interventions for babies, children and families and their role was central in improving health outcomes and tackling inequalities. The service provided four levels of service – community, universal, universal plus and universal partnership plus. The Panel noted the data provided on the number of new births per ward, which totalled ,1979 across Slough in the first three quarters of 2015/16. Thirty-seven health visitors were required to provide the service for Slough population, and whilst the number of births remained less than planned at transition, this gap was filled by the new families arriving in the borough. Maintaining workforce levels was recognised as being crucial to the successful delivery of the service and plans were in place to recruit to a number of vacancies.

The Panel discussed a number of aspects of the report including the working relationship with other partners. At the conclusion of the discussion, the update was noted.

**Resolved –** That the update on the delivery of the nationally mandated health visiting service be noted.

## **63. Progress report on formal co-operation between Slough Borough Council and Slough CCG**

The Commissioner for Health & Wellbeing updated the Panel on the progress made to date on joint working and co-operation with Slough Clinical Commissioning Group (CCG) on the health and wellbeing agenda at a local

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level. A positive meeting involving ward Members, public health, CCG representatives and other partners had been held in November in Colnbrook and a further session was scheduled for 18<sup>th</sup> April in Langley.

The first session had highlighted a number of gaps in locality based information which needed to be addressed and representation from GPs was considered to be important for future events. The early activities had shown there was potentially a role for such forums to link community need and local issues in wards or neighbouring clusters of wards. There was limited resource to organise the events and it was proposed that further testing on the arrangements and format take place before any recommendations are made on how to proceed. The presentation and documents from the session were provided to the Panel to consider.

The invitations to the event on 18<sup>th</sup> April hadn't yet been circulated, and Panel Members were encouraged to attend the session. It was requested that that the invitation list be circulated to the Panel to promote engagement of Members and local partners. At the conclusion of the discussion, the update was noted.

### **Resolved –**

- (a) That the progress report on the model of community engagement in local joint health and wellbeing planning be noted.
- (b) To further develop the model of local community engagement and bring a report back to the Panel seeking endorsement of how it could be rolled out across the borough.

## **64. Slough Wellbeing Board's Annual Report 2015/16**

The Panel noted the latest draft of the Slough Wellbeing Annual Report for 2015/16 that had previously been circulated to Members of the Panel. No comments had been received. The Wellbeing Board was currently refreshing the Slough Joint Wellbeing Strategy and some of the Board's ways of working and further information would be circulated to Panel members.

Members discussed the progress the Wellbeing Board was making since it's inception in 2013 and it was generally felt that there was strong engagement from a range of partners but that the next few years would have a greater focus on delivery. Scrutiny therefore had an important role to play both in terms of monitoring Council activity, and that of other health partners.

### **Resolved –**

- (a) That the Slough Wellbeing Board Annual Report 2015/16 be noted and endorsed.
- (b) That details of the consultation on the refresh of the Wellbeing Board be circulated to the Panel.

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### **65. Date of Next Meeting - 30th June 2016**

As it was the final meeting of the municipal year, the Chair thanked Members, officers and partners for their contribution to the Panel during the year.

The next meeting of the Panel would be held on 30<sup>th</sup> June, 2016.

Chair

(Note: The Meeting opened at 6.30 pm and closed at 8.00 pm)